



**RED DEER**  
—JEUX DU—  
**CANADA**  
—GAMES—  
**2 0 1 9**



# ATHLETE HANDBOOK

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PRIME MINISTER • PREMIER MINISTRE

February 15-March 3, 2019

Dear Friends:

I am pleased to extend my warmest greetings to everyone taking part in the 2019 Canada Winter Games.

The 2019 Canada Winter Games will bring amateur athletes from across the country to Red Deer, Alberta, to showcase their skills. I am certain that everyone in attendance will be impressed by the high level of athleticism, precision and strength on display throughout this competition.

I would like to congratulate everyone competing in these games and wish them the best of luck. I would also like to thank the organizers, sponsors and volunteers for their hard work and dedication to ensuring the success of this outstanding event.

Please accept my best wishes for a memorable competition.

Yours sincerely,

The Rt. Hon. Justin P.J. Trudeau, P.C., M.P.  
Prime Minister of Canada





"As Minister of Science and Sport, I want to welcome you to the 2019 Canada Winter Games and wish you the best of luck in your competitions. We look forward to cheering you on!"

« À titre de ministre des Sciences et des Sports, je vous souhaite la bienvenue au Jeux d'hiver du Canada de 2019. Nous avons tous très hâte de vous voir à l'œuvre et de vous encourager. Bonne chance! »

◀ **The Honourable Kirsty Duncan, Minister of Science and Sport**  
**L'honorable Kirsty Duncan, ministre des Sciences et des Sports**

## 2019 Canada Games

More than 50 years ago, our country embarked on a new adventure and welcomed youth from every province and territory to the very first Canada Games. Since 1967, the Canada Games have been a powerful nation-building event that promotes excellence in sport and fosters Canadian values such as openness, inclusion and diversity.

Today, Red Deer is ready to host our best—our country's future national, international and Olympic champions—at the 2019 Canada Winter Games. Our Government is proud to be part of these Games. They will leave a lasting legacy of enhanced sports facilities and leadership development, benefiting athletes and the community for years to come.

[Canada.ca/Sport](http://Canada.ca/Sport)  
[Facebook.com/SportCanadaEN](https://www.facebook.com/SportCanadaEN)  
[@SportCanada\\_EN](https://www.instagram.com/SportCanada_EN)

## Jeux du Canada 2019

Il y a plus de 50 ans, notre pays se lançait dans une nouvelle aventure et accueillait des jeunes de chaque province et territoire aux tout premiers Jeux du Canada. Depuis 1967, les Jeux du Canada sont une rencontre mobilisatrice de grande envergure, qui favorise l'excellence sportive et promeut les valeurs canadiennes telles que l'ouverture, l'inclusion et la diversité.

Aujourd'hui, Red Deer est prête à accueillir nos plus talentueux athlètes – nos futurs champions nationaux, internationaux et olympiques – aux Jeux d'hiver du Canada de 2019. Notre gouvernement est fier de s'associer à ces jeux, qui laisseront un legs durable sous forme d'installations sportives et de leadership, dont pourront profiter les athlètes et toute la communauté pendant de nombreuses années.

[Canada.ca/Sports](http://Canada.ca/Sports)  
[Facebook.com/SportCanadaFR](https://www.facebook.com/SportCanadaFR)  
[@SportCanada\\_FR](https://www.instagram.com/SportCanada_FR)

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Canada 



## A WELCOME FROM THE **PREMIER**

On behalf of the Government of Alberta, it is my pleasure to welcome everyone to the 2019 Canada Winter Games in the beautiful City of Red Deer.

For the third time, Alberta is thrilled to host this wonderful celebration of sport and culture, and everything that makes us Canadian. During the Games, our vast nation comes together to cheer on some of our finest athletes and see future champions in action. We also have the opportunity to enjoy the talents of some of our most gifted artists and musicians at the 52<sup>nd</sup> North Music + Cultural Festival.

We are looking forward to thrilling competition, camaraderie and sportsmanship, and creativity—and an experience that will leave a legacy for sports in Red Deer, in our province and across the country.

Hours of training, early mornings, late nights and many sacrifices come to fruition here, and I applaud the commitment of the competitors. I would also like to acknowledge their parents, families, friends, coaches and managers for the support and encouragement that has helped these athletes achieve greatness. Thank you to the planning committee and volunteers for your tireless efforts to make the Games a success, and best wishes to each and every athlete as you put yourselves to the test. Good luck and have fun!

**The Honourable Rachel Notley**

Premier

Government of Alberta



# A WELCOME FROM THE **MINISTER OF CULTURE AND TOURISM**

As the minister responsible for sport in Alberta, it is my pleasure to welcome you to Red Deer and the 2019 Canada Winter Games!

Sport is an important part of Alberta's culture, and we are delighted to have the Canada Winter Games return to Alberta after 24 years. The Government of Alberta is proud to partner with the City of Red Deer and hundreds of Albertans to welcome athletes and fans, and make these Games memorable for everyone.

Although we may compete against each other, we are united in fellowship and the power of sport. Sport builds character, teamwork and a close community that stretches across Canada. The Government of Alberta and Alberta Sport Connection are pleased to be a part of that community through our support of the Games and the journeys all our athletes take to reach the podium.

I hope you enjoy your time in Red Deer and that you get the opportunity to experience all the wonderful things the region has to offer. I am sure the 2019 Canada Winter Games will be an event to remember, and I hope all participants, visitors, and athletes alike, have a fantastic time.

**The Honourable Ricardo Miranda**  
Minister of Culture and Tourism  
Government of Alberta



## A WELCOME FROM THE MAYOR

On behalf of Red Deer City Council, The City of Red Deer and the citizens we serve, we are honoured to welcome our fellow Canadians to Red Deer for the 2019 Canada Winter Games, and we are especially proud to welcome athletes from across our country.

Red Deer has a proud history of hosting provincial, national and international sporting events. The Canada Winter Games has brought our community together and demonstrates our strong community involvement, commitment and pride, but above all the Games are about believing in and supporting Canada's youth.

The Games remind us that sport building is community building, and that community building is country building. You all have much to be proud of, and please know that we will be cheering you all on throughout the Games and in your future athletic endeavours.

Yours truly,

**Her Worship Tara Veer**

Mayor  
City of Red Deer



# A WELCOME FROM THE **CANADA GAMES COUNCIL CHAIRMAN**

After years of planning and hard work, the day has finally come to let Canada's largest multi-sport event kick off in Red Deer, Alberta! The spotlight shines on the warm western hospitality of the City of Red Deer and central Alberta as it welcomes Canada's best amateur athletes for the 2019 Canada Winter Games.

Since February 1967, many Games alumni have gone on to achieve national, international and Olympic success. With Winter Olympians like Sidney Crosby (2003), Catriona Le May Doan (1987) and Hayley Wickenheiser (1991) having experienced the Canada Games in the past, I can't help but wonder which future Olympians are taking part in these 2019 Canada Winter Games.

Although athlete centered first and foremost, the Games are so much more. They are the volunteers, coaches, officials, staff, and performers who are the heart and soul of the Games and whose tireless dedication make the Games and athlete success possible.

As always, the success of the Canada Games also relies on the contributions and support of our government partners and sponsors and we thank them for working with us to create a unique athlete-centered event that benefits thousands of Canadian youth. Over one million Canadian youth have been part of the journey to the Canada Games, and the support of our partners make that journey possible in small towns and large cities all across Canada.

Finally, to the athletes, this is your moment! You are under the national spotlight for the next 18 days as you compete for your province or territory, striving to exceed your personal best and maybe even bring home a medal! I hope you take full advantage of this incredible opportunity, meet new friends from across the country and leave your mark as one of Canada's top young athletes. And, when you go back home to over 700 hometowns across Canada, share this inspiration with your community, passing on a passion for sport and for the Canada Games to yet another generation.

Sincerely,

**Tom Quinn**

Chairman

Canada Games Council



# A WELCOME FROM THE 2019 GAMES BOARD CHAIR AND CEO

On behalf of the Board of Governors, and the Host Society staff, welcome to Red Deer for the 2019 Canada Winter Games.

The Games represent the culmination of countless hours spent practicing and preparing for this moment in the sun. Your dedication to sport and province is now focused on the next two weeks, with the goal of becoming a Canada Games champion. We wish you the very best in your efforts and hope that competing this winter will be an extraordinary experience in your development as an athlete.

Please take a few minutes to remember the all-star team of teachers and coaches, as well as friends and family who helped to make it all happen. They are your biggest fans and no matter the final result, you have done them proud.

We are looking forward to celebrating your sporting achievements and cheering your names as loudly as we possibly can!

Wishing you much success,

**Lyn Radford**

Board Chair  
2019 Canada Winter Games Host Society

**Scott Robinson**

Chief Executive Officer  
2019 Canada Winter Games Host Society

# ABOUT THE GAMES

Featuring 19 sports, over 150 events and a major arts and cultural festival, the 2019 Canada Winter Games welcomes up to 3,600 athletes, managers and coaches and more than 20,000 visitors to Red Deer from February 15 until March 3, 2019.

The 2019 Games is the largest event ever hosted in Red Deer and central Alberta and one of the largest events to be hosted in Alberta in over three decades, since the 1988 Calgary Olympics.

The 2019 Canada Winter Games leaves a lasting legacy of new and enhanced sport facilities and volunteer and leadership development that benefits athletes and the broader central Alberta community for years to come.

**19 SPORTS**





The state-of-the-art Gary W. Harris Canada Games Centre and improvements to outdoor recreational spaces, such as Great Chief Park and Canyon Ski Resort, are some of the legacies of the Games that remain in the community for future generations to enjoy.

Located in the heart of central Alberta, Red Deer is a city that prides itself on hard work, community and being true to our roots. We are based on the Red Deer River and offer big city amenities with small town charm. Red Deer has something for everyone, with a growing arts scene, plenty of outdoor activities and a revitalized downtown core.

We are excited to welcome you to our home over the next two weeks to share our story with the country.

The eyes of the nation are on Red Deer for the 2019 Canada Winter Games and we are excited to celebrate with you!  
**This is our moment!**

# MEET THE MASCOT WASKASOO

Waskasoo's name comes from the Cree name for what is now known as the Red Deer River. The saying "Waskasoo Seepee" translates to "Elk River" and this was the name originally given to the river that flows through our community by the Cree people. Settlers of the area translated Waskasoo Seepee to Red Deer River after mistaking elk for European red deer. Red Deer was then named after the river.

This deer is full of energy and can't wait for the Games to begin. Waskasoo is 17 years old, born near Buffalo Lake. He has 13 blue, red, grey and yellow spots on his head and body that show his passion for Canada. The spots were a gift from Mother Nature because of Waskasoo's acts of kindness or sportsmanship towards others - he is a true Canadian. Each spot represents one of the 13 provinces and territories. His antlers form a W for Waskasoo.

Meet Waskasoo, the  
2019 Canada Winter  
Games mascot.



# OUR VISION, MISSION AND VALUES

## VISION STATEMENT

THROUGH OUR BOLD SPIRIT, CREATIVITY AND SHARED ENERGY, WE WILL TRANSFORM OUR COMMUNITY AND EMERGE STRONGER AND PROUDER OF WHO WE ARE AS CANADIANS.

## MISSION STATEMENT

WE WILL, IN COLLABORATION WITH OUR PARTNERS, DELIVER A LIFE-SHAPING GAMES EXPERIENCE FOR ALL PARTICIPANTS, OUR COMMUNITY, OUR PROVINCE AND OUR NATION, WHICH LEAVES A LASTING LEGACY FOR ATHLETIC AND LEADERSHIP GREATNESS.

## CORE VALUES

**INNOVATIVE** / SURPRISING SOLUTIONS  
**COLLABORATIVE** / STRONGER TOGETHER  
**SUSTAINABLE** / FUTURE GENERATIONS MATTER  
**FRONTIER SPIRIT** / RAISE THE BARN  
**AUTHENTIC** / TRUE TO OUR ROOTS  
**TENACIOUS** / ALL STONES TURNED  
**INCLUSIVE** / EVERYBODY'S IN

# SPORT SCHEDULE WEEK 1

SPORT	FEB 15	FEB 16	FEB 17	FEB 18	FEB 19	FEB 20	FEB 21	FEB 22
	FRI	SAT	SUN	MON	TUE	WED	THU	FRI
Artistic swimming								
Biathlon								
Boxing								
Freestyle skiing								
Gymnastics - artistic								
Men's hockey								
Ringette								
Speed skating - long track								
Speed skating - short track								
Table tennis								
Wheelchair basketball								

For a detailed sport schedule, visit [canadagames.ca/2019/events](https://canadagames.ca/2019/events)



# SPORT SCHEDULE

## WEEK 2

SPORT	FEB 23	FEB 24	FEB 25	FEB 26	FEB 27	FEB 28	MAR 1	MAR 2
	SAT	SUN	MON	TUE	WED	THU	FRI	SAT
Alpine skiing								
Archery								
Badminton								
Cross country skiing								
Curling								
Figure skating								
Gymnastics - trampoline								
Women's hockey								
Judo								
Snowboard								
Squash								



# COMPETITION

## VENUES

VENUE	SPORT	ADDRESS
<b>Canyon Ski Resort</b>	Alpine skiing, freestyle skiing, snowboard	38433 Range Road 264A, Red Deer County
<b>Centrium</b>	Men's hockey, women's hockey	4847A 19 Street, Red Deer
<b>Collicutt Centre</b>	Artistic gymnastics, gymnastics - trampoline, ringette	3031 30 Avenue, Red Deer
<b>Downtown Arena</b>	Men's hockey, women's hockey, ringette	4725 43 Street, Red Deer
<b>Gary W. Harris Canada Games Centre</b>	Badminton, figure skating, speed skating - short track, squash, wheelchair basketball	120 College Circle, Red Deer
<b>Great Chief Park</b>	Speed skating - long track	4707 Fountain Drive, Red Deer
<b>Kinex Arena</b>	Men's hockey, women's hockey	4309 48 Avenue, Red Deer
<b>Nakiska Ski Resort</b>	Alpine skiing	2 Mt Allan Drive, Kananaskis
<b>Pidherney Centre</b>	Curling	4725 43 Street, Red Deer
<b>River Bend Golf &amp; Recreation Area</b>	Biathlon, cross country skiing	3800 River Bend Drive, Red Deer
<b>Sport Centre (Calgary)</b>	Artistic swimming	2225 Macleod Trail SE, Calgary
<b>WinSport's Canada Olympic Park</b>	Freestyle skiing, Snowboard	88 Canada Olympic Road SW, Calgary
<b>Westerner Park</b>	Archery, boxing, table tennis, judo	4847A 19 Street, Red Deer

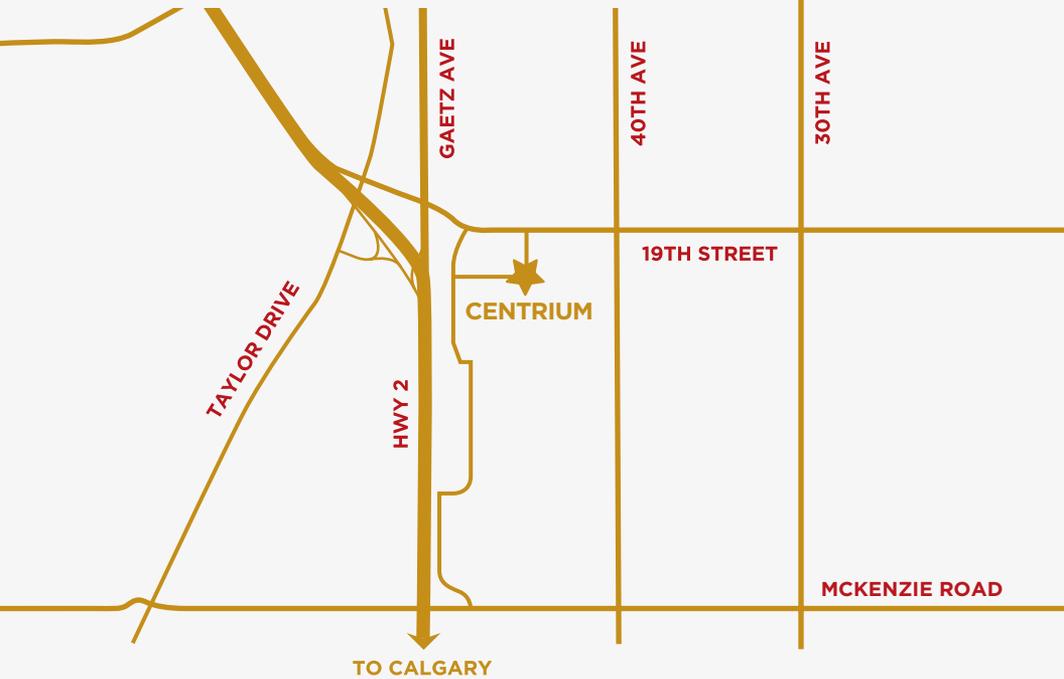
# NON-COMPETITION VENUES



FUNCTION	VENUE	ADDRESS
<b>Airport</b>	Calgary International Airport	2000 Airport Road NE, Calgary
<b>Athletes' Village</b>	Red Deer College	100 College Circle, Red Deer
<b>52° North Music and Cultural Festival</b>	Gary W. Harris Celebration Plaza	5205 48 Avenue, Red Deer
<b>Games Operations Centre</b>	Games Headquarters	5205 48 Avenue, Red Deer
<b>Main Media Centre</b>	Gary W. Harris Canada Games Centre (gondola at ice rink)	120 College Circle, Red Deer
<b>Main Results Centre</b>	Bower Place	4900 Molly Bannister Drive (previous Sears location), Red Deer
<b>Satellite Athletes' Village - Calgary</b>	Delta Calgary Downtown	209 4 Avenue SE, Calgary
<b>Satellite Athletes' Village - Nakiska Ski Resort</b>	Pomeroy Kananaskis Mountain Lodge	1 Centennial Drive, Kananaskis
<b>Transportation Operations Centre</b>	Woody's RV World	1702 49 Ave, Red Deer
<b>VIP Hotel</b>	Sheraton Red Deer Hotel	3310 50 Avenue, Red Deer
<b>Volunteer and Accreditation Centre</b>	Bower Place	4900 Molly Bannister Drive (previous Sears location), Red Deer

Volunteers are critical to the success of the 2019 Canada Winter Games. Over 5,000 volunteers are working hard to create an amazing athlete experience for you. Show your appreciation for their hard work and dedication by thanking each and every volunteer you encounter. Together, this is our moment.

# CEREMONIES



## OPENING

**FRIDAY, FEBRUARY 15, 2019**

**6:30 until 9 p.m.**

### **A CELEBRATION OF MOMENTS**

The Opening Ceremony welcomes athletes and visitors to Red Deer by celebrating our local community. Through a creative, theatrical production, the show celebrates the values of the 2019 Canada Winter Games and features artistic performances from a variety of local performing groups to highlight the diversity of the community.

### **ATHLETE PLAN**

**Athlete marshaling location:**

**Parkland Pavilion, Westerner Park**

For the Opening Ceremony, athletes are fed at Athletes' Village and bussed according to provincial or territorial team to Parkland Pavilion at Westerner Park approximately 60 to 90 minutes before the ceremony begins. Members of the Athlete Parade Marshaling Team greet each team at the doors and escort them to their respective holding areas. Snacks and water

filling stations are available in the staging area. The Athlete Parade Manager announces the start of the marshaling to the Centrum and provincial and territorial teams are be called out in parade order. Members of the Marshaling Team escort each team down a stairwell to the rink level and stand by for their entrance. On cue, the parade starts and each team is led in by their placard bearer and flag bearer. At the end of the show, the athletes are asked to remain in their seats until such time that the Stage Manager announces on the PA system when each team (or group) should depart the venue. Members of the athlete parade Marshaling Team lead them out the way they came in to the appropriate buses.

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## CLOSING

**SATURDAY, MARCH 2, 2019**  
**6:30 until 8 p.m.**

### **NOW IS YOUR TIME!**

The Closing Ceremony is a celebration of our athletes and their accomplishments at the 2019 Games through a high energy show. This ceremony celebrates the inspirational moments of the Games with musical performances and athlete interaction. It is a bold, unique show that motivates athletes across the country to celebrate the legacy of sport in Canada.

### **ATHLETE PLAN**

**Athlete marshaling location:**  
**Parkland Pavilion, Westerner Park.**

For the Closing Ceremony, athletes are fed and then transported by provincial and territorial teams from the Athletes' Village. The same entrance doors and marshalling route used for the Opening Ceremony are used for the Closing Ceremony. Following the Olympic tradition for the Closing Ceremony, the Parade of Athletes enter onto the arena floor in mixed order, rather than by province/territory. They are then escorted to a standing area on the arena floor to view the Closing Ceremony, keeping with the festival-like nature of the show. At the end of the show, the athletes are asked to remain on the floor until such time that the stage manager announces on the PA system when each team should depart the venue. This allows any athletes who have departing flights to catch to depart first.



Experience some of Canada's best arts and entertainment as part of the 2019 Games' 52° North Music + Cultural Festival presented by ATB and ATCO at the Gary W. Harris Celebration Plaza, located at 5205 48 Avenue, Red Deer. The festival is an indoor/outdoor event.

52° North includes more than 80 acts performing over 10 days between February 16 until March 1, 2019. The festival site opens daily at 4 p.m., with the mainstage dome opening at 6 p.m., unless otherwise indicated.

For more details on the festival schedule and acts, visit [canadagames.ca/2019/52north](http://canadagames.ca/2019/52north).

# SUSTAINABILITY

The 2019 Canada Winter Games is committed to organizing an environmentally friendly, socially responsible and economically feasible event.

You can be a part of our sustainability story by:

- Turning off the lights when you leave your room.
- Unplugging your phone charger when it is not in use.
- Familiarizing yourself with the recycling opportunities at the Village and all the venues.
- Being conscious of your water usage.
- Washing clothing in warm or cold water, not hot water.

**NOVA Chemicals is the presenting sponsor of the 2019 Games Sustainability Program.**



# ACCREDITATION

Accreditation identifies people and their roles at the Canada Games and provides appropriate access privileges for people to carry out their roles. Access is controlled at competition and non-competition venues, including the Athletes' Village.

Participants have access to the accommodation zone they have been assigned to and all Mission Staff have a universal icon that allows them into all residence zone.

**ACCREDITATION MUST BE WORN AT ALL TIMES.**

## **ACCREDITATION BADGE AND TICKETING**

An accreditation badge is a ticket to a sport competition.

## **SAME SPORT ATHLETES**

Same sport athletes are provided seating within a designated athlete tribune for all 2019 Games ticketed events. Access to the tribune opens one hour prior to competition and is first-come, first-seated.

Spectator athletes are provided seating within the general seating areas/sections. If general seating is filled, spectator athletes may be seated in designated tribunes, 15 minutes after the start of a competition, if there is space available in the tribune.

## **SPECTATOR ATHLETES**

Spectator athletes are allowed into all venues/sports at no charge by showing their accreditation pass starting at 15 minutes prior to the competition start. If a venue is at capacity, they are required to follow the line queue process for admission and may be seated in the athlete tribune 15 minutes after a competition starts, if there is space available.






**ROLE** **PAT**

**ID#** #202223

**NAME** **FIRST NAME**  
**LAST NAME**

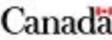
**SPORT** 

**PRIVILEGES** 

**FLAG** 

**VENUES** **GCP** **KNX** **NAK** **CUC** **RDA**

**ZONE** **1** **2** **3**





*This sample displays the variety of symbols that may appear on an accreditation badge.*

# ATHLETE ARRIVAL PROCESS



**1**

Athletes are dropped off at the main entrance bus loop (Arts Centre) and then directed to the main entrance of RDC.



**2**

From main entrance, athletes are directed/ escorted by volunteers to the bag drop location (Main Gym).

## SPORT EQUIPMENT TRANSFER

All sporting equipment that is not stored at the Athletes' Village is loaded onto trucks at the Calgary International Airport to be taken to their sports' venue. The athletes are directed by signage and volunteers to our designated staging area. Once the athletes arrive at their sport's assigned truck, athletes load their equipment onto the truck with the help of volunteers. The athletes then go to their bus parked behind the truck to load their personal equipment and leave for Red Deer.

**3**

Once athletes, have dropped off their luggage, they are directed to the dining hall.



**4**

All athletes must attend orientation. If there is a provincial/territorial (P/T) team that has a late flight, their Chef de Mission is responsible for making alternative arrangements.



# SPORT EQUIPMENT STORAGE

## WEEK 1

Sport	Equipment	Storage Location
<b>Biathlon</b>	Ski and pole bag, rifle case, ammunition boxes (team), tool box (team), waxing equipment box (team), waxing table (team)	Venue (athletes can bring boots and gear back to Athletes' Village accommodations)
<b>Boxing</b>	Gear bag	Athletes' Village accommodations
<b>Freestyle skiing</b>	Ski and pole bag, gear and boot bag, individual tuning kit, tool box, waxing equipment	Venue (boots and gear can go back to Athletes' Village accommodations)
<b>Artistic gymnastics</b>	No personal equipment	N/A
<b>Men's hockey</b>	Gear bag	Venue
<b>Ringette</b>	Gear bag	Trailers at venue
<b>Speed skating - long track</b>	Skate and blade case, gear bag and sharpening equipment	Athletes' Village accommodations
<b>Speed skating - short track</b>	Skate and blade case, gear bag and sharpening equipment	Athletes' Village accommodations
<b>Artistic swimming</b>	No personal equipment	N/A
<b>Table tennis</b>	Gear bag	Athletes' Village accommodations
<b>Wheelchair basketball</b>	Competition chair, wheel bags, team gear bag, tool box, personal medical bag	Venue (personal medical bag can go back to Athletes' Village accommodations)

## EQUIPMENT STORAGE IN ACCOMMODATIONS

Athletes are permitted to bring team uniforms and smaller sport equipment into accommodation rooms. Equipment should be bagged and kept in the units. Equipment bags must be personal size and easily moveable. Larger bags present a tripping hazard, take up valuable space in small dorm rooms and may hamper exit routes or access to emergency equipment.



## WEEK 2



Sport	Equipment	Storage Location
<b>Alpine skiing</b>	Ski and pole bag, gear and boot bag, individual tuning kit, tool box (team), wax equipment box (team)	Skis at venue (athletes can bring boots and gear back to Athletes' Village accommodations)
<b>Archery</b>	Bow and arrow case, tackle box	Venue
<b>Badminton</b>	Racquet bag, team bag	Athletes' Village accommodations
<b>Cross country skiing</b>	Ski and pole bag, waxing equipment, radio box	Skis at venue (athletes can bring boots and gear back to Athletes' Village accommodations)
<b>Curling - men and women</b>	Gear bag	Venue
<b>Figure skating</b>	Skate bag	Athletes' Village accommodations
<b>Gymnastics - trampoline</b>	No personal equipment	N/A
<b>Women's hockey</b>	Gear bag	Venue
<b>Judo</b>	Gear bag	Athletes' Village accommodations
<b>Snowboard</b>	Board bag, Gear and boot bag, personal waxing kit, course setting equipment	Venue (athletes can bring boots and gear back to Athletes' Village accommodations)
<b>Squash</b>	Racquet bag	Athletes' Village accommodations

For accommodation safety and property protection, athletes are not permitted to use their equipment in the accommodations. If athletes are found using equipment in the accommodations, they are asked to return to their rooms and store their equipment in their bags. All incidents are documented and reported to coaches or Mission staff.

If there is a repeat violator, this is reported to the coach and Mission staff and the team is required to store said equipment for the remainder of the Games. In any situation, an incident report form is completed and submitted to the Village Venue Operations Centre. Incidents are reported to all Mission staff in the morning meeting or directly with the affected team(s).

# ACCOMMODATION INFORMATION

Athletes, coaches and managers accommodations are located in the Red Deer College residence. Rooms vary from townhouse to dorm-style rooms. Each residence building has 24-hour access control with paid overnight security. Participants are not permitted to access accommodations of the opposite gender. Mission staff have a universal accommodations icon that allows them access in all buildings.

## HOURS OF OPERATION

The Village is fully operational from 6 a.m. until 11 p.m. daily. Overnight support/services are available at the Village Venue Operations Centre (VVOC), Polyclinic or through night security. The 24-hour support is available via on-call services at **403.848.3802**.

## DAMAGES

Each P/T is responsible for all damages or loss of Village property and furnishings, including accommodations keys. Any repair and/or

replacement costs that are required are communicated to the appropriate Chef de Mission immediately.

## CURFEW AND QUIET TIME

Athletes are required to be in their rooms nightly by 12 a.m. for curfew. Quiet time takes effect at 11 p.m. each night. Exceptions are only made for those whose competition schedule goes later than curfew. A list of exceptions is provided to security each night from the competition venues. Entry points to village accommodations are monitored by paid security, who are responsible for access control.

Any participant who violates curfew and/or quiet time are reported to their respective P/T Chef de Mission.

## LAUNDRY, LINENS AND TOWELS

The Athletes' Village has laundry rooms located in each residence area. Athletes are responsible for the payment of their own laundry service (coin laundry) and soap is available



for purchase at The Lift Convenience Store on campus. If any assistance is required for operating laundry, please visit the Accommodations Operations Centre or Village Venue Operations Centre.



<b>Residence</b>	<b>Dryers</b>	<b>Washers</b>	<b>Coin-operated</b>
<b>Residence Common Building</b>	10 (5 Stacked Sets)	<b>8</b>	Coin operated - Accepts quarters, loonies and toonies
<b>Residence Admin Building (basement)</b>	8 (4 Stacked Sets)	<b>6</b>	Loonies only
<b>Tower 1</b>	1	<b>1</b>	Loonies only
<b>Tower 2</b>	2	<b>2</b>	Loonies only
<b>Tower 3</b>	2	<b>2</b>	Loonies only
<b>Tower 4</b>	2	<b>2</b>	Loonies only
<b>Tower 5</b>	N/A	<b>N/A</b>	N/A
<b>Tower 6</b>	1	<b>1</b>	Quarters and loonies
<b>Total</b>	26	<b>22</b>	\$2 per load

**The new building has laundry service on all floors for \$2.00 per load.**

<b>Floor 1</b>	3	<b>3</b>	Toonies, loonies, and quarters
<b>Floor 2</b>	2	<b>2</b>	Toonies, loonies, and quarters
<b>Floor 3</b>	3	<b>3</b>	Toonies, loonies, and quarters
<b>Floor 4</b>	3	<b>3</b>	Toonies, loonies, and quarters
<b>Total</b>	26	<b>22</b>	\$2 per load

## TOWEL EXCHANGE

Participants are encouraged to swap towels midweek on towel exchange day at the designated locations:

- Week 1: Tuesday, February 19
- Week 2: Tuesday, February 26

Participants may swap towels on any given day out of the Accommodations Operations Centre or Village Operations Centre.

TOWEL EXCHANGE LOCATION	ACCOMMODATION UNITS
Accommodations Operations Centre Residence Admin	Green Orange Yellow Red Black
Village Venue Operations Centre	Pink Blue Purple
New Building Operations Centre	White

## DEPARTURE DAY TOWEL AND LINEN EXCHANGE

On departure day, athletes are asked to leave their soiled towels and bedding in the laundry bags in the following locations based on their residence colour:

ACCOMMODATIONS ZONE	SOILED LINEN DROP ZONE
Red/Orange/Yellow/ Green/Black/Purple	Soiled linen bags stay in their units
Pink/Blue	There is a bin at the base of the pink and blue areas
White	Each floor has a central drop (common spaces)

## HOUSEKEEPING SERVICES

Housekeeping services are provided in common areas. Housekeeping provides light cleaning in the guestrooms, as long as all valuables and items are off the floor. If the rooms are occupied or personal belongings are on the floor, the room is noted and checked at the next rotation. Housekeeping staff does not make beds. Housekeeping reports any damages and other issues to the residence desk for quick response. All accommodation washrooms are cleaned daily.

## KEY MANAGEMENT

Mission Staff distribute keys to their own teams as per the rooming list upon arrival at the Athletes' Village.

Participants are responsible for their own keys at all times. Participants only get access to their room with proper accreditation and/or verification by the rooming list. Upon departure, all keys must be return to designated Mission Staff.

## Key Types

There are two different key types for accommodations:

- Purple = key fobs
- All other units = hard keys; one key per participant for the unit main door.

Coaches/managers are assigned bedroom keys in addition to their main door key.

## LOST KEYS OR LOCKED OUT OF UNIT

Any participant who has lost their keys, or cannot get into their unit, must report this to their coach or Mission staff. Coaches or Mission staff then contact the Accommodations Operations Centre to get a new key cut or access into the unit.

### Cost for Lost Keys

- Key Fob = \$25.00
- Unit Front Door Key = \$50.00 + the cost of how many keys would need to be cut
- Unit Bedroom Key = \$50.00



# FEBRUARY 23

## TURNAROUND DAY

Week 1 athletes are to be out of their accommodations by 9 a.m. Athletes have access to all Village services, other than the accommodations, until it is their time to load their departure bus. Week 1 athletes departure loading zone is located behind the Arts Centre (facing the Gary W. Harris Canada Games Centre).

Week 2 athletes arrive at the Village and are directed to the bag drop-off zone and partake in orientation and feeding at the dining hall. If athlete accommodations are not ready following orientation, athletes have access to all Village services. The Week 2 athletes arrival loading zone is located in front of the Arts Centre (in the same location as the spectator bus load zone).

# ATHLETES' VILLAGE SERVICES

Athlete Services is made up of a number of different activities and services that come together to offer the participants a “home away from home” experience.

The Athletes' Village offers access to:

- Coin laundry services
- Computer lab: Room 907C
- Serenity/quiet lounges and cultural services: Rooms 932 and 908
- Information Centre (Main Entrance)
- Gary W. Harris Canada Games Centre - Fitness Area: 4 until 10 p.m. daily (accreditation required to access)

Athletes have access to a variety of other dining options/amenities that are offered by Red Deer College:

- Tim Hortons: 7:30 a.m. until 4 p.m.
- Starbucks: 7:30 a.m. until 7:30 p.m.
- The Patch: 7:30 a.m. until 1 p.m.
- The Lift Convenience Store: 8 a.m. until 8 p.m. daily
- Far Side Bar & Grill: 8:30 a.m. until 3 p.m.

## KEVIN SIROIS GYM SHOWER

There is access to the showers in the change rooms outside the Kevin Sirois Gym. If athletes use these showers, they are responsible for their own towels, proper shower shoes, shampoo and soap. The Host Society recommends athletes use the showers in their rooms. If a line up forms in the Kevin Sirois Gym showers, athletes are asked to go back to their rooms to shower.

## RED DEER COLLEGE (RDC) INTERNET ACCESS

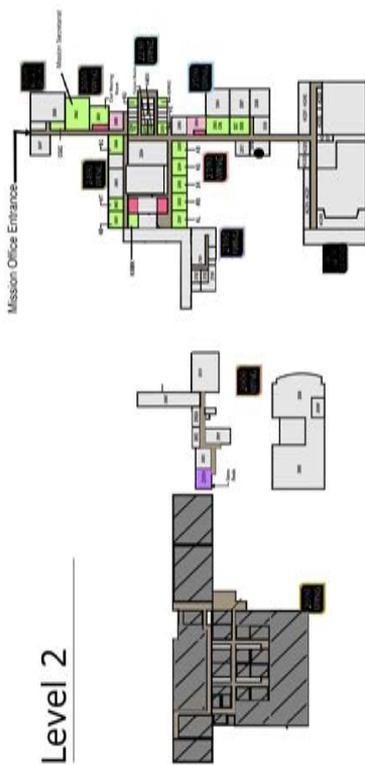
RDC Open wi-fi access is available to all Games participants in the main Village operational areas (excluding the accommodations). To access RDC Open wi-fi, agree to the terms and conditions the first time signing in.

## ACCOMMODATIONS INTERNET ACCESS

Each athlete has their own wifi username and password in their individual rooms in each of the accommodations. The username and password information is on the modem in each room. Athletes and coaches that are staying in the living room spaces may connect to the room's wifi to have access in the

## CAMPUS MAP

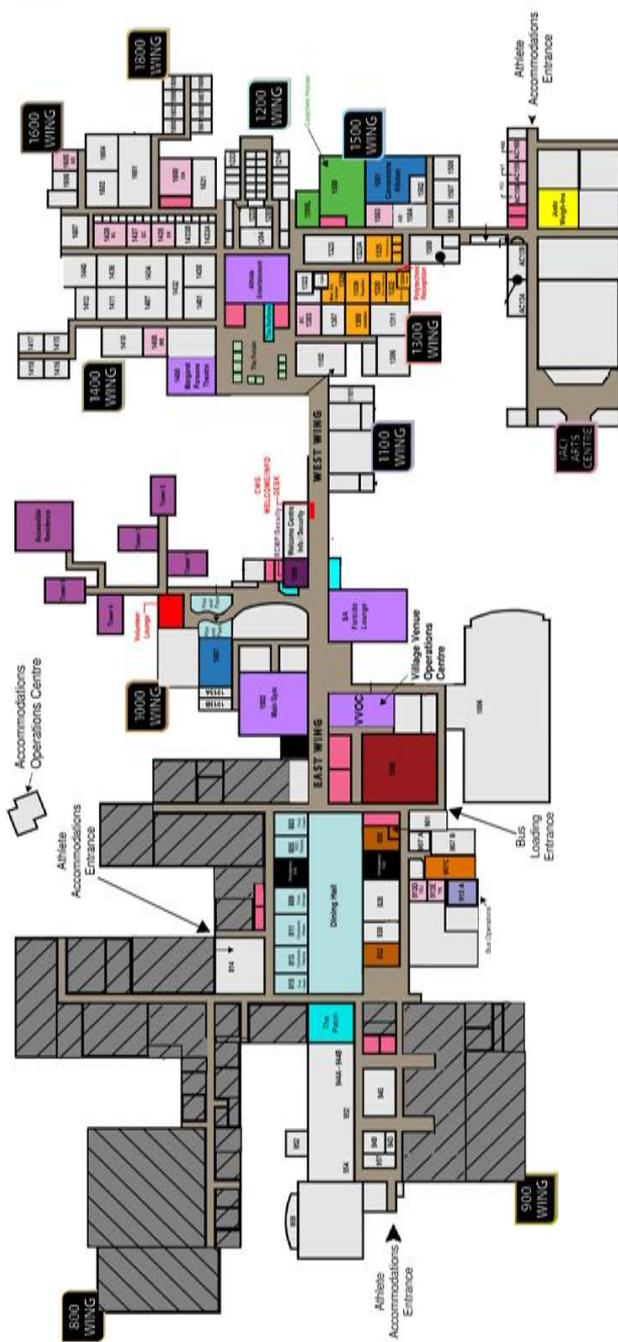
### Level 2



### LEGEND

TEAM MEETING RM	BUS OPERATIONS
RESTRICTED TO REGULAR USE	ATHLETES VILLAGE
COMPUTER LOUNGE	MISSION OFFICES
JUDO WEIGH INS	FOOD SERVICE
QUIET LOUNGE	FOOD PREPARATION OUTLET
VOLUNTEER LOUNGE	COACHES LOUNGE
PUMP / SECURITY	ATHLETE ENTERTAINMENT
WASHROOMS	PERSONAL STORAGE
CLASSES IN SESSION	PERSONAL STORAGE
POLO CYCLING	PERSONAL STORAGE
MEDICAL CENTRE	PERSONAL STORAGE

### Main Level



NORTH

residence, the access code for the living room participants is located in the living room.

Internet access information is provided on-site at the Satellite Villages.

### **VILLAGE ENTERTAINMENT**

Entertainment activities are scheduled daily from 3 until 10:30 p.m., with fluctuation dependant on the sport schedule and number of participants out of competition.

Confirmed athlete entertainment zones include:

- Yoga Studio (Room 2004): Daily yoga at 7 a.m. (weekdays only) and 3 p.m.
- Far Side Bar & Grill: Planned activities (bingo, karaoke, etc.), table games (pool, air hockey), arcade games
- Margaret Parsons Theatre: Scheduled movies and scheduled speakers/entertainment acts
- Main Gym: Drop-in recreation activities (equipment sign-out); dependant on wheelchair basketball and badminton practice schedules
- Enclosed forum: Video games, board games
- Rooms 908 and 932: Quiet lounge and cultural services (serenity room)
- Computer lounge: 45 computers
- Outdoor fire pit

### **FOOD AND BEVERAGE SERVICES**

Dining halls are centrally located in each village, clearly signed and accessible to all properly accredited participants.

#### **Hours of Operation:**

Breakfast: 6 until 10 a.m.

Lunch: 11 a.m. until 3 p.m.

Dinner: 4 until 8 p.m.

Late dinner (dependent on schedule, only teams that are assigned to these times):

8:30 p.m. until 10:30 p.m. and

10:30 p.m. until midnight

Grazing: 6 a.m. until 11 p.m.

Meal services are adjusted for arrivals and departures, Opening and Closing Ceremonies and delayed returns to Athletes' Village, if necessary.

All food must remain in the dining area, with the exception of grazing items. No dishes are permitted to leave the dining hall at any time. All participants must clear their own plates and cutlery and place into bins. Recyclables and garbage are to be placed into separate, clearly marked bins at the exits.

All coats and bags must be checked at the bag check area before entering the food and beverage area. Participants are

encouraged to keep their bag check items to a minimum to prevent delays and misplaced items.

### VENUE FEEDING

#### Venues with pick-and-pack bagged lunches

Pick-and-pack lunch schedules are updated daily and posted in the Marketplace. When a team is unable to return to the Athletes' Village dining hall for their scheduled meal time, a pick-and-pack bagged lunch service is available for those participants at the Athletes' Village prior to their departure. Participants are responsible for the assembly and transportation of their bagged lunch to the venue.

Proper food storage, including fridges, is available at the venue. Volunteers greet the teams at the athletes' lounge upon arrival and properly label, store and distribute the bagged lunches to the appropriate teams.

### LUNCH KIT CLEANING

Volunteers are stationed throughout the Red Deer College marketplace entrance and assembly line to assist with cleaning of the lunch kits.

### LOST OR DAMAGED LUNCH KITS

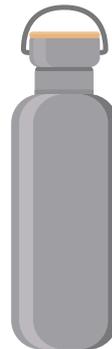
There is small supply of replacement lunch kits, if a participant has lost or damaged their lunch kit. If a participant forgets or loses their lunch kit, a temporary brown paper bag is issued in the interim.

### VENUES WITH FOOD SERVICE ON SITE

Participants are provided with meals at competition sites when they are unable to return to the Athletes' Village dining hall. A hot option menu item is provided at outdoor venues.

VENUE	SPORT*
<b>Canyon Ski Resort</b>	Freestyle skiing, alpine skiing, snowboard
<b>WinSport's Canada Olympic Park (Calgary)</b>	Freestyle skiing, snowboard
<b>Nakiska Ski Resort (Kananaskis)</b>	Alpine skiing
<b>River Bend Golf &amp; Recreation Area</b>	Biathlon, cross country skiing
<b>Westerner Park</b>	Archery, boxing, judo, table tennis

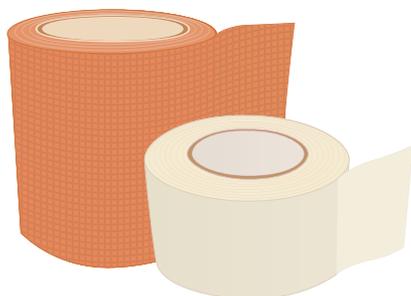
*\*Sports are dependent on the sports schedule and may change*



### WATER

Athletes are encouraged to bring their water bottles to venues and the dining hall for feeding times. There are water bottle fill stations in all venues and a limited number of reusable cups.

# MEDICAL SERVICES



## POLYCLINIC

The Polyclinic is located in the Red Deer College Nursing Wing (1300 wing). The rooms are 1324, 1326A, 1326, 1330, 1322, 1325, 1334 and 1309.

## HOURS OF OPERATION

TIME	VOLUNTEERS/SERVICES	ROOM
7 a.m. - 11 p.m.	Physician, nurse, physiotherapist	Family Practice - 1322 Physio - 1330 and 1325
5 - 8 p.m.	Chiropractor and athletic therapy	1330 and 1325
5 - 10 p.m.	Registered massage therapy	1330 and 1325
5 - 8 p.m.	Mental health, psychology	1327
11 p.m. - 7 a.m.	Night nurses for participants who require overnight observation (infirmery available) or require basic/non-emergent service or assessment. Nurses respond to emergency calls overnight, but refer onto 911.	1309

## TAPING POLICY

The Host Society Medical Committee does its best to ensure practitioners with taping experience are available at the Polyclinic and venues to ensure efficient taping. Athletes should organize their time well, leaving time before their event for taping. Waiting until the last minute to be taped may cause delays. Priority for taping is given based on the competition schedule.

Kinesio tape is not provided by the Host Society. If an athlete would like to use kinesio tape, they need to bring their own.

Coaches who choose to tape their own athletes prior to competition:

- Must supply their own materials
- Are not permitted to use the designated medical areas
- Do so at their own risk

## MEDICAL EMERGENCIES AT THE VILLAGE

### 1) During the day

(7 a.m. - 10 p.m.)

In case of emergency, 911 is called. Athletes' Village access control or security contacts the Polyclinic reception desk to inform them of the situation.

### 2) During the evening

(10 p.m. - 7 a.m.)

An overnight nurse is available on-call/on-site in the Village and Polyclinic. Should an athlete require medical assistance in the evening, they should contact overnight security or contact the on-call nurse via **403.848.3874**.

## CANNABIS USE

Cannabis is a prohibited in-competition substance by the World Anti-Doping Association. Athletes at the Canada Games are subject to doping control and all of the penalties and consequences, as outlined in the Canadian Anti-Doping Program.

## SATELLITE CLINICS

### Pomeroy Kananaskis Mountain Lodge

The clinic is located in the Pocaterra Room, across from suite 2105 on the second floor, where the night nurse can be found, and is open from 8 a.m. until 10 p.m. A night nurse is on duty from 10 p.m. until 8 a.m. As athletes are at the hill during training and competition hours, they are able to see a physician and practitioner at Nakiska Ski

Resort. Athletes who stay back at the hotel are able to see a nurse at the hotel. For limited hours in the evening, there is a practitioner and physician at the hotel. All medical emergencies are directed to 911.

### Delta Calgary

The clinic is located in a Suite within the hotel and is open from 8 a.m. until 10 p.m., a night nurse is on duty from 10 p.m. until 8 a.m. As athletes are at the pool during training and competition hours, they are able to see a practitioner there. Athletes who stay back at the hotel are able to see a nurse at the hotel. All medical emergencies are directed to 911.



# SATELLITE ATHLETES' VILLAGES

## ARTISTIC SWIMMING - DELTA CALGARY

### **Village Operations Centre:**

Fraser River Room (main floor)

### **Hours of Operation:**

6:30 a.m. until 11 p.m. daily

### **Check-in process/key distribution:**

In order to guarantee teams to be grouped together and assigned rooms according to the allotments below, the hotel cannot provide key distribution or access to rooms prior to 5 p.m. Keys are provided to Mission staff at the competition venue on February 16 prior to venue departure time.

### **Arrival/departure luggage storage and bus loading:**

For arrivals, luggage remains on the coach buses upon arrival at the Sport Centre Calgary for the duration of the competition day. The coach buses are then unloaded by the participants after the competition upon arrival at the Delta Calgary.

For departures, participants are required to check-out of their rooms the morning of February 21 and load the coach bus prior to departure for the competition day. Personal bags can stay with the participants for the competition day; however, luggage should stay on the coach bus until departure to Red Deer at the end of the day.

**Satellite Clinic location:** Suite (room number TBD).

**Hours of operation:** 24 hours with a medical personnel (nurse and/or doctor) on staff. Additional physician hours available at the competition venue.

**Dining hall location:** Glacier Ballroom

**Meal times:** Varies daily, dependent on sport schedule.

- Breakfast: Served for one hour, scheduled 2.5 hours prior to training start time
- Lunch: Boxed lunch from hotel, transported by participants, stored and consumed at venue.
- Dinner: Served for 1.5 hours in the evening, scheduled for one hour after last scheduled event
- Grazing available at competition venue

**Athlete entertainment:** A variety of evening activities scheduled following dinner service each night.

**Team/coaches'/officials' meeting room:** Caribou Room. Bookable by coaches, Mission staff or officials at VVOC.

**Amenities:**

Fitness Centre (3rd Floor):

- Open 24 hours
- Age Restriction: anyone under the age of 16 must be accompanied by an adult.

Pool:

- Indoor heated pool
- Towels are provided
- Whirlpool
- Hours of operation: 6 a.m. until midnight. Adults only from 10 p.m. and until midnight.

Internet:

- Free high speed wifi is available

**ALPINE SKIING - POMEROY  
KANANASKIS MOUNTAIN LODGE****Village Operations Centre:**

Stewart Room (main floor, across from dining hall)

**Hours of Operation:**

6:30 a.m. until 11 p.m. daily

**Check-in process/key distribution:**

Room keys are individually packaged and identified for each individual and pre-sorted by the provincial/territorial teams. Volunteers are on-site at a check-in table in the bus loading area of the conference wing to assist Mission Staff with distribution and accreditation distribution.

**Arrival/departure luggage storage and bus loading:** Hotel staff manage luggage storage and distribution for both arrivals and departures.

**Satellite Clinic location:** Pocaterra Room and meeting suite 2105 (second floor, Main Lodge)

**Hours of operation:** 24 hours with a medical personnel (nurse and/or doctor) on staff, additional physician hours available at the competition venue.

**Dining hall location:** Olympic Ballroom

**Meal times:** Varies daily depending on sport schedule.

- Breakfast: Served for one hour, scheduled 2.5 hours prior to training start time
- Lunch: Boxed lunches provided by the on-hill food service vendor
- Dinner: Served for 1.5 hours in the evening, scheduled for one hour after last scheduled event
- Grazing available at competition venue

**Athlete entertainment:** A variety of evening activities scheduled following dinner service each night.

**Team/coaches'/officials' meeting room:** Sinclair/Dawson Rooms (one large meeting room and one small meeting room).

**Amenities:**

Fitness Centre:

- Hours of operation: 5 a.m. until 11 p.m.
- Age restriction: Participants under 16 years of age must be accompanied by an adult.

Pool and hot tub:

- Hours of operation: 5 a.m. until 11 p.m.
- Towels are provided

# MEDIA

## MISSION TEAM COMMUNICATION

Each P/T mission team has one or more Mission team communications staff member(s). They assist Sport Information Officers in arranging media interview with athletes, coaches, Chef de Mission and other Mission staff for their team. The Mission team communication staff can be reached on Mission phone numbers, by email or at the venue media mixed zone. Please note that while athletes are encouraged to participate in interviews, they are not required to do so.

## MEDIA MIXED ZONES

Each competition venue has a media mixed zone close to the field of play where interviews with athletes and media may occur post-competition. Requests for interviews with specific athletes and coaches are requested through the Media Centre at each venue. Media Crew volunteers communicate the interview request to the Sport Information Officer (SIO) who takes the request directly to the appropriate individual (Chef de Mission, Mission Media Liaison Officer, Coach or Manager) to arrange.

## MEDIA ACCESS TO ATHLETES' VILLAGES

Media do not have access to the Athletes' Village outside of a tour on February 15.

## SOCIAL MEDIA

### Accounts

Connect with us online through our official social media accounts:

 2019 Canada Winter Games - Red Deer

 @2019CanadaGames

 @2019CanadaGames

 canada\_\_games

 2019 Canada Winter Games

 flickr.com/2019canadawintergames/galleries

### Daily photostream:

[flickr.com/groups/reddeer2019/pool/](https://www.flickr.com/groups/reddeer2019/pool/)

### Hashtags

#cwg2019

#thisisourmoment

## WEBCAST + BROADCAST

The 2019 Games features webcast and broadcast coverage of all sports. The schedules for webcast and broadcast are available at [canadagames.ca/2019](http://canadagames.ca/2019) in February.

# EMERGENCY INFORMATION

## FIRE AND EMERGENCY SAFETY

In the event of a fire alarm, the Athletes' Village operates on a "mandatory evacuation" principle. The building is completely evacuated and remains so until the fire department has given the "all clear" and the fire alarm system is properly reset. Emergency exits are locked once evacuation is complete. Re-entry occurs through the main entrance and accreditation is checked. **All residence rooms and RDC enclosed rooms have an emergency map of where athletes are to travel and where the muster point is for each building, as they may differ depending on the residence building.**

## 24 HOUR SEXUAL ASSAULT TEXT, WEBCHAT AND PHONE CRISIS LINE

Anonymous, confidential support, information and referrals are provided to those affected by sexual violence. The issues of recent sexual assault, historic sexual assault, sexual harassment, stalking/criminal harassment and child sexual abuse are handled by Central Alberta Sexual Assault Support Centre professionals during business hours and night and weekends by specifically trained volunteers on a 24 hour accessible line.

### **Sexual Assault Crisis Line:**

Text or Call: 1.866.956.1099

Text: 403.986.HELP (4357)

Call: 403.356.1099

Webchat: [www.casasc.ca](http://www.casasc.ca)

### **How it works:**

The "caller" texts 1.866.956.1099 from wherever they are located. Within seconds a trained volunteer responds via text inquiring what prompted them to contact the line at this time. The volunteer provides support, information and referrals to the "caller." The conversation flows just like a regular text conversation.

# MEDAL DESIGN

The medal for the 2019 Canada Winter Games was a collaboration between the artistic execution of Tyler Vreeling and guidance from the Medal Design Committee. The medal draws inspiration from the bountiful and varied landscape that encompasses central Alberta. The medal design tells the story of the 2019 Canada Winter Games, and most importantly, the story of the athletes. It also pays homage to the Indigenous and Métis communities within central Alberta.



The recessed peaks represent the mountains that line Alberta's western border and are still visible along the central Alberta skyline. With an inner strength centuries in the making, mountains represent persistence and grit, leaving a legacy for generations to come.

One natural element that is synonymous with the area is the Red Deer River. It carves its own path with direction and purpose, and in turn influences the impressive and often rugged environment.

A pattern representing wheat describes the sections of land and the people knit together by a common drive and goal within central Alberta.

Thirteen stars are scattered across the front and back of the medal, representing the thirteen provinces and territories.

An ultra-polished area within the medal is made to be reflective - the athletes are reminded what it was like to be in moment.

Within the ribbon are symbols of Indigenous and Métis communities. The Métis infinity symbol represents the joining of two cultures together. The ribbon contains elements that are reminiscent of the textile patterns used within the Metis sash. The four colours of the Cree Medicine Wheel are integrated into the design of the medal ribbon: red, white, yellow and blue.

# CANADA'S OFFICIAL LANGUAGES

The 2019 Games is committed to ensuring information and services are offered for our thousands of visitors and participants in both of Canada's Official languages - English and French.

Information in both French and English is available on our website and social media. Bilingual volunteers are always present at the information kiosk and may be dispatched anywhere assistance is required. All bilingual volunteers are identified by a "Bonjour - Hello" button.



ENGLISH	FRENCH
Hello	Bonjour
I don't understand French.	Je ne comprends pas le français. (je ne compran paw le fronsay)
One moment please.	Un moment s'il vous plait. (Uhn momen seal voo play)
Thank you.	Merci. (mare-see)
You're welcome.	Je vous en prie / De rien. (je voo zan pree) / (duh reean)
May I help you?	Puis-je vous aider? (Pooee-je voo-zay-day)
Excuse me.	Pardon. (par-don)

# MERCHANDISE LOCATIONS



Looking to pick up some 2019 Games gear? We have a variety of options available for your shopping convenience.

## The following Games venues offer our official merchandise products:

- Great Chief Park
- Downtown Arena
- Piderney Centre
- Westerner Park
- Centrium
- Collicutt Centre
- Mobile merchandise unit
- Sport Centre (Calgary)
- Gary W. Harris Canada Games Centre
- Gary W. Harris Celebration Plaza



The mobile merchandise unit schedule is available at [canadagames.ca/2019](http://canadagames.ca/2019).

A Fan Store is also located at Bower Place in the Volunteer and Accreditation Centre. The Fan Store offers the complete 2019 Games merchandise line.

## YOU CAN ALSO SHOP ONLINE

Visit [canadagamesgear.ca](http://canadagamesgear.ca) to see what we have to offer.

## PIN TRADING CENTRES

The pin trading centres are located at the Gary W. Harris Canada Games Centre and the Gary W. Harris Celebration Plaza.



# SPONSORS ET COMMANDITAIRES

## FUNDING PARTIES BAILLEURS DE FONDS

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CANADIAN PLASTICS  
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### **ALL-STAR** ÉTOILE

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GROUP23 SPORTS MEDICINE

THE BRENT SUTTER SPORTS  
MEDICINE CLINIC

MITCHELL & JEWELL

QUARTER SECTION CREATIVE

OLYMEL

# COMMUNITY PARTNERS

## PARTENAIRES COMMUNAUTAIRE

### LEGACY PARTNER PARTENAIRE DE LEGS

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RED DEER COLLEGE

### COMMUNITY PARTNERS PARTENAIRES COMMUNAUTAIRE

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ACFA RÉGIONALE RED DEER

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ALBERTA HEALTH SERVICES  
- EMS

ALBERTA SPORTS HALL OF  
FAME & MUSEUM

CANADIAN SKI PATROL RED  
DEER ZONE

CENTRAL ALBERTA PRIDE  
SOCIETY

CONSEIL SCOLAIRE

CENTRE-NORD

RED DEER CATHOLIC  
REGIONAL SCHOOLS

RED DEER PUBLIC SCHOOL  
DISTRICT

RED DEER RCMP

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URBAN ABORIGINAL VOICES  
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### OFFICIAL SUPPORTER SOUTIEN OFFICIEL

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CENTRAL ALBERTA REFUGEE  
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CENTRAL ALBERTA  
WOODWORKERS GUILD

RED DEER LOCAL  
IMMIGRATION PARTNERSHIP

RED DEER PRIMARY CARE  
NETWORK

SAFE HARBOUR SOCIETY

THE MUSTARD SEED

GAETZ UNITED CHURCH

LIVING STONES CHURCH

# NOTES

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Good sport can make a great difference.

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Use the #TrueSportMoment hashtag for your chance to win a prize pack!

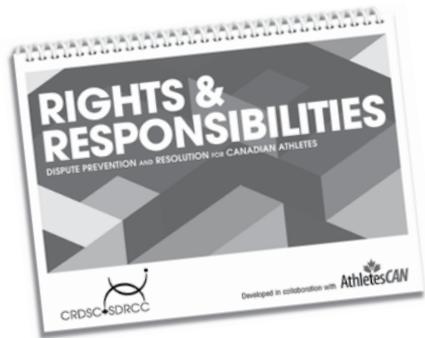
@TrueSportpur

## TAKE CHARGE OF YOUR CAREER!

Knowing your rights and responsibilities as an athlete will help you avoid troubles. The SDRCC has tons of resources to reduce the risks of disputes arising from sports-related matters.

Consult the *Athletes Rights and Responsibilities* brochure to learn more about it. Get your free copy at our kiosk in the Athletes Village or download it on our website at <http://www.crdsc-sdrcc.ca/>.

That way you can make sure all your energy moving forward will be spent on reaching your full athletic potential!!!



  
**CRDSC-SDRCC**  
Centre de Règlement des Différents Sportifs du Canada  
Sport Dispute Resolution Centre of Canada

THANK  
YOU  
FOR BEING A  
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